



# Shawna Glover

Master-level nurse/nurse practitioner with years of experience as both a registered nurse and nurse practitioner. Currently practicing as a nurse practitioner. Experience with providing care for neuro-ortho-spine, critical care patients, acutely injured patients, pre-op teaching/post-op surgical follow ups, and reviewing charts for quality assurance to approve or deny procedures, medications, and other treatments. Exhibits strong teaching methodologies, demands high standards to ensure patient care, and has greater than 13 years experience.

## EDUCATION

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- **Post Master's Nurse Practitioner Adult Gerontology | Maryville University** • [2017-2018](#)
- **Master of Science in Nursing Administration | University of Memphis** • [2012-2013](#)
- **Bachelor of Health Science in Nursing | Baptist College of Health Sciences** • [2008 – 2011](#)

## CORE QUALIFICATIONS

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- Provides rigorous high quality care
- Has high standards and expectations
- Encourages new grads to excel
- Great motivational nursing style
- Extensive knowledge of best practices in the medical field
- Exhibits good patient care abilities
- Excellent oral and written communication skills

## EXPERIENCE

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- **Cornerstone House Calls** • [Nov 2023 - June 2025](#)

**Primary Care and Pain Mgmt Provider**

- Conduct comprehensive physical assessments and medical histories of patients in the comfort of their homes
- Diagnose and treat acute and chronic illnesses, injuries, and infections
- Following up with patient's monthly to ensure continuance of care and addressing and acute or chronic conditions
- Provide pain management in relation to the patients in need of both primary care and pain mgmt
- Prescribe medications, therapies, and treatments
- Order and interpret diagnostic tests
- Educate patients on disease prevention, health promotion, and healthy lifestyle choices
- Collaborate with other healthcare professionals and support staff for coordinated care
- Document patient care in electronic health records
- Contact patient's via telephone regarding any questions or concerns
- Open availability to communicate with staff via charting system, telephone, text, or e-mail to effectively and successful coordinate patient care

## Care Review • [March 2021- November 2023](#)

### Nurse Practitioner | Utilization Review Specialist (PRN)

- Reviewing individual cases and providing rationales for approval or disapproval of procedures, imaging, surgeries, medications etc. for claimants.
- Performing medical evaluations independently, and reporting to the direct medical director on each case.
- Performing peer reviews, utilization reviews, and functional capacity evaluations for insurance, auto, general liability, and worker's compensation.
- Providing excellent customer service and feedback in exceptional turnaround times to meet client needs.
- Reviewing medical documents and claimant's records in their entirety and thoroughly to provide proficient and accurate feedback in reference to claims.

## Flexcare (Stanford Hospital, Alta Bates Hospital) • [April 2023 – Nov 2023](#)

### Contract Crisis Nurse

- Treating patients with suspected or diagnosed cases of Covid-19
- Exhibiting excellent and advanced assessment skills in relation to the disease
- Ability to identify early signs of patients declining and perform early interventions
- Experience with multi respiratory interventions, including but not limited to HIGH FLOW
- ACLS certified with the ability to identify cardiac rhythms, recognize changes, and intervene at a timely fashion.
- Experience with cardiac drips, including but not limited to – Cardizem, Amiodarone, Heparin etc.
- Responsible for providing care for 3-4 patients during a 12 hour shift
- Performed charge nurse duties as needed with the ability to oversee 15+ nurses at one time.
- Floated to multiple units and to the hospitals other campuses as needed
- Established great working relationship and rapport with physicians and advanced nurse practitioners to better provide care for patients.
- Documenting data into computer systems related to patients' care including assessment results, interventions, medications, patient responses, or treatment changes.
- Strong analytical skills, capable of assessing conditions and implementing appropriate intervention.
- Resourceful problem solver capable of implementing solutions to complex problems. Possess special sensitivity to meeting diverse needs in varied situations.

## Capstone • [June 2017 – November 2022](#)

### Med Surg, Tele, Post-Op Surg, ICU Step-Down

- Providing quality care to patients in acute hospitals and outpatient surgical centers.
- Experience working with patients in both pre-op and post-op in the areas of: Medical Surgical units, observation, Chest pain, bariatric surgery, ACDF, PDF, TLIF, PLIF, cholecystectomy, CABG, Cath, Knee/Hip Replacement, Mastectomy, Appendectomy, Hysterectomy, breast augmentation, breast reduction, mommy makeovers, liposuction etc. There is not an area of med surg I have not worked in.
- Provided care for patients in surgical hospital settings including but not limited to: Texas Pain Physicians, Star Medical, Baylor Plano, Baylor Heart Hospital, Atrium Medical Center etc.
- Floating to other units as instructed when providing care in inpatient hospital settings including but not limited to: Baylor Plano and Baylor Heart Hospital –Denton etc. for post op angioplasty and CABG patients.
- Monitoring for signs and symptoms of complications, communicating progress with surgeons, and documenting accordingly.
- Performing administrative duties that facilitate admission, transfer, or discharge of patients.
- Distinguishing between normal and abnormal development and age-related physiological and behavioral changes in acute, critical, and chronic illness.

## ● **Capstone** • June 2017 – November 2022

### Med Surg, Tele, Post-Op Surg, ICU Step-Down

- Managing patient's pain relief by providing pharmacological and non-pharmacologic interventions, monitoring patient's responses, and changing care plans accordingly.
- Documenting data into computer systems related to patients' care including assessment results, interventions, medications, patient responses, or treatment changes.
- Strong analytical skills, capable of assessing conditions and implementing appropriate intervention.
- Resourceful problem solver capable of implementing solutions to complex problems.
- Possess special sensitivity to meeting diverse needs in varied situations.

## ● **Regency Pain and Therapy** • July 2020 – April 2021

### Nurse Practitioner

- Extender for the supervising physician. Responsible for providing safe and adequate care in the pain management setting.
- Managing a patient load of 25 patients daily.
- Performs full musculoskeletal assessments based upon patient's description of abnormalities/pain and ordering tests or therapy accordingly.
- Responsible for coordinating with the supervising physician regarding each patient's prescription and sending prescriptions via e-scribe to the supervising physician
- Billing and coding patient visits accurately and sufficiently in compliance with Medicare and Medicaid guidelines via EMR
- Orders and reviews/interprets x-rays, MRI, CT, EMG and other imaging specific to each patient. Upon review of imaging: schedules patients for appropriate procedures (lumbar ESI, cervical ESI, genicular nerve blocks, Spinal cord stimulator, pain pump implantation etc.), and sends surgical referrals as needed.
- Experienced in performing in office injections (shoulder, knee, Trigger point injections, Botox etc.)
- Utilizing the Texas PMP Aware website to ensure each patient is adhering to their pain contract.
- Performing injections (knee, shoulder, trigger point injections, and botox) depending on patient diagnoses.
- Provides detailed patient and family instructions and counseling.
- Knowledge and understanding of all interventional pain procedures.
- Referring patient to drug abuse rehab when warranted, and prescribing necessary medications to avoid withdrawal signs and symptoms.

## ● **Nomad** • July 2020 – April 2021

### Covid -19 Contract Crisis Nurse | Charge Nurse When Needed

- Treating patients with suspected or diagnosed cases of Covid-19
- Exhibiting excellent and advanced assessment skills in relation to the disease
- Ability to identify early signs of patients declining and perform early interventions
- Experience with multi respiratory interventions, including but not limited to HIGH FLOW
- ACLS certified with the ability to identify cardiac rhythms, recognize changes, and intervene at a timely fashion.
- Experience with cardiac drips, including but not limited to – Cardizem, Amiodarone, Heparin etc.
- Responsible for providing care for 3-4 patients during a 12 hour shift
- Performed charge nurse duties as needed with the ability to oversee 15+ nurses at one time.
- Floated to multiple units and to the hospitals other campuses as needed
- Established great working relationship and rapport with physicians and advanced nurse practitioners to better provide care for patients.

## **Nomad** • [July 2020 – April 2021](#)

### **Covid -19 Contract Crisis Nurse | Charge Nurse When Needed**

- Documenting data into computer systems related to patients' care including assessment results, interventions, medications, patient responses, or treatment changes.
- Strong analytical skills, capable of assessing conditions and implementing appropriate intervention.
- Resourceful problem solver capable of implementing solutions to complex problems.
- Possess special sensitivity to meeting diverse needs in varied situations.

## **Cure Health Staffing** • [January 2016 – March 2018](#)

### **Per Diem/Agency**

- Providing quality care to patients in multi care settings as selected by my agency.
- Floating to other units as instructed.
- Monitoring for signs and symptoms of complications, communicating progress with surgeons, and documenting accordingly
- Performing administrative duties that facilitate admission, transfer, or discharge of patients.
- Distinguishing between normal and abnormal development and age-related physiological and behavioral changes in acute, critical, and chronic illness.
- Managing patient's pain relief by providing pharmacological and non-pharmacologic interventions, monitoring patient's responses, and changing care plans accordingly.
- Documenting data into computer systems related to patients' care including assessment results, interventions, medications, patient responses, or treatment changes.
- Strong analytical skills, capable of assessing conditions and implementing appropriate intervention.
- Resourceful problem solver capable of implementing solutions to complex problems.
- Possess special sensitivity to meeting diverse needs in varied situations.

## **Core Medstaff | Registry | Per Diem | Travel Contracts** • [January 2014- January 2016](#)

### **Registered Nurse**

- Provided care for Medical/ Surgical patients on multiple units in multiple hospitals.
- Floated to other med/surg units as needed.
- Assessed the health of individuals and developing appropriate nursing health plans to meet all health care needs that have been identified.
- Prepared patients for a variety of procedures (general surgery, cath lab, colonoscopy, esophageal duodenoscopy, dialysis etc.), and provided post procedural care.
- Worked with other health care professionals and physicians to provide appropriate health care and education to individuals receiving care.
- Became more culturally aware and sensitive working with both diverse patients and co-workers.
- Possess special sensitivity to meeting diverse needs in varied situations.
- Great ability to deal with the problems and queries of patient and their families.
- Remained calm and professional throughout critical incidents/situations.
- Strong analytical skills, capable of assessing conditions and implementing appropriate intervention.
- Resourceful problem solver capable of implementing solutions to complex problems.
- Evaluation and management of all practices under the Nurse Practice Act.
- Knowledge of all software programs used in clinical practices and the skill to use clinical equipment.

## **OR-Nurses Travel Contract -Methodist Hospital Germantown,TN • May 2012 –January 2014** **Women’s Pavilion – Post Op Surgical Unit/ Post-partum**

### **Registered Nurse**

- Provided post op surgical care for 5-6 post-op patients on a 74 bed unit.
- Floated to other units as instructed.
- Monitored for signs and symptoms of complications, communicate progress with surgeons, and document accordingly
- Performed administrative duties that facilitate admission, transfer, or discharge of patients.
- Distinguished between normal and abnormal development and age-related physiological and behavioral changes in acute, critical, and chronic illness.
- Managed patient’s pain relief by providing pharmacological and non-pharmacologic interventions, monitoring patient’s responses, and changing care plans accordingly.
- Documented data into computer systems related to patients’ care including assessment results, interventions, medications, patient responses, or treatment changes.
- Provided comfort care for post-partum mothers with the diagnosis of fetal demise, post-partum mothers with babies in the NICU, and mothers post vaginal and c-section delivery.
- Performed all post-partum assessments and interventions as required by the facility (massaging the fundus, assessing the nipples, consulting the lactation nurse as needed, documenting the patient’s lochia, and monitoring pertinent labs i.e. hematocrit and hemoglobin).

## **Baptist Memorial Hospital Desoto • September 2010- May 2012**

### **Nurse Intern/ Registered Nurse Upon Graduation**

- Provided competent and dignified patient centered care.
- Responsible for 6 patients on a 48 bed observation/telemetry unit at a large hospital
- Floated to other med/surg units as needed.
- Assessed the health of individuals and developing appropriate nursing health plans to meet all health care needs that have been identified.
- Prepared patients for a variety of procedures (general surgery, cath lab, colonoscopy, esophagealduodenoscopy, dialysis etc.), and provided post procedural care.
- Worked with other health care professionals and physicians to provide appropriate health care and education to individuals receiving care.
- Great ability to deal with the problems and queries of patient and their families.
- Remained calm and professional throughout critical incidents.
- Strong analytical skills, capable of assessing conditions and implementing appropriate intervention.
- Resourceful problem solver capable of implementing solutions to complex problems.
- Possess special sensitivity to meeting diverse needs in varied situations.
- Evaluation and management of all practices under the Nurse Practice Act.
- Knowledge of all software programs used in clinical practices and the skill to use clinical equipment.
- In depth knowledge about the prevention, transmission, and control of Communicable diseases.
- Preceptor for new graduate nurses through the hospital’s newly implemented new graduate nurse program.
- Assisted new graduate nurses with all questions, concerns, and feelings of inadequacy in reference to transitioning from new graduate nurse to registered nurse.
- Having knowledge of simple tasks such as giving injections, prescription of general medicines, cultural differences, health-care, growth and development of children.
- Maintaining correct records, files and confidentiality of the patient’s reports.
- Establishing good work relationships with the other workers, co-workers, and the public.

## LICENSE AND CERTIFICATIONS

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- **Cardiopulmonary Resuscitation | American Heart Association**
- **Advanced Cardiovascular Life Support | American Heart Association**
- **NIHSS | NIH Stroke Scale International**
- **AANP Board Certification AG07180164**
  
- **Active DEA License MG5003188**

## COMPUTER SYSTEMS FAMILIARITY

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- Epic
- Cerner
- Meditech
- McKesson
- Allscripts
- CPSI
- Practice Fusion
- E-clinical Works
- Paper Charting
- Athena
- Veracity
- Carelink
- Tebra

 [contact@goclinicmd.com](mailto:contact@goclinicmd.com)

 +1 (602) 730-6232



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